

## Smart Web B2B

### Link to production environment

[b2b.grimaldi-app.com/SmartBookingScreen/#/B2B](https://b2b.grimaldi-app.com/SmartBookingScreen/#/B2B)

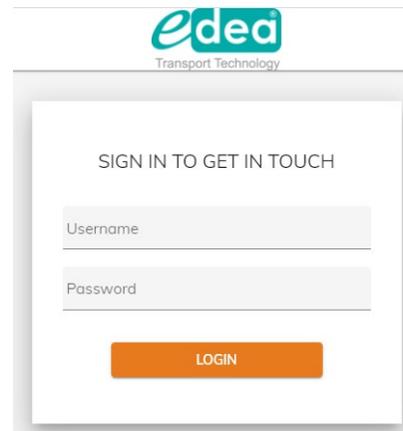
### Latest Smart Web B2B Quick Guide

[www.finlines.com/b2b-quick-guide](https://www.finlines.com/b2b-quick-guide)

### Finlines Customer Services and Opening Hours

[www.finlines.com/contact-us](https://www.finlines.com/contact-us)

### Login



#### Username (e.g. RBQWERTY)

- Same username as earlier

#### Password

- Same password as earlier

#### Agency code

- Not needed for the login

#### Forgot your username and/password?

[Please contact Finlines Customer Service](#)



Agency / Company : Toimisto Gatehouse-matkat | FLTOIPAAG | EN

1 Route and Passengers | 2 Sailings and Fares | 3 Booking Summary

One Way | **Round-Trip** | Same products on Return

**Outbound / Return**

Departure Port	Arrival Port	Departure 12/11/2021	Time
Departure Port	Arrival Port	Departure 14/11/2021	Time

Passengers

A	C	J	I
0	0	0	0
Adult	Child (6-12 yrs)	Junior (13-17 yrs)	Infant (0-5 yrs)

In most cases, you need to use only the fields marked with a blue rectangle.

**Vehicles**

Select Make	Select Model	Type	Length	Height	Weight	Width	Make	Model	Reg. Number
+ Add									

**Speed Buttons**

**Offer Codes and Agreements**

Offer Code	Validation Code	Loyalty Program	Membership Number
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Reset | Search

- **Select One Way or Round-Trip**
  - Move the slider “Same products on Return” to the left, if the number of passengers and vehicles are not the same on the outbound and inbound trip
  - Add pets and bicycles to the booking on the Booking Summary page
  
- **Select vehicle in the Type drop-down menu** (obligatory on the route Naantali–Långnäs–Kapellskär)
  - If the vehicle is longer than 12 meters, choose LCAR (height <2.1 m) or CMP (height <4.4 m) and enter the length in the field Length
  - Add Reg. Number

## HELSINKI, VUOSAARI → TRAVEMÜNDE, SKANDINAVIENKAI

 Departure  
8/12/2021

Sailing Details	08-12-21 16:15 Arrival: 09-12-21 21:30 Ship: Finnmaid	09-12-21 16:15 Arrival: 10-12-21 21:30 Ship: Finnlady	10-12-21 16:15 Arrival: 11-12-21 21:30 Ship: Finnstar	11-12-21 16:15 Arrival: 12-12-21 21:30 Ship: Finnmaid
Special	€ 303.00	€ 303.00	€ 303.00	€ 303.00
Standard	€ 504.99	€ 504.99		

The lowest-possible price does not include an accommodation but only the passenger and vehicle products selected on the previous page.

Pets can be selected on the next page.

On the Helsinki–Travemünde route, 3rd and 4th passenger in a cabin travel for free and the system calculates the discount after the cabin is selected on the

## TRAVEMÜNDE, SKANDINAVIENKAI → HELSINKI, VUOSAARI

Sailing Details	15-12-21 03:00 Arrival: 16-12-21 09:15 Ship: Finnstar	16-12-21 03:00 Arrival: 17-12-21 09:15 Ship: Finnmaid	18-12-21 09:15 Arrival: 18-12-21 09:15 Ship: Finnlady	19-12-21 10:00 Arrival: 19-12-21 10:00 Ship: Finnstar
Special	€ 242.40	€ 242.40	€ 242.40	€ 286.46
Standard	€ 403.97	€ 403.97	€ 403.97	€ 443.97

**Price**

Total Amount: € 545.40

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**Flexibility Level Details**

**SPECIAL**  
<https://www.finnlines.com/ferry-trips/conditions-special-and-standard-prices>

**STANDARD**  
<https://www.finnlines.com/ferry-trips/conditions-special-and-standard-prices>

Read the Flexibility Level Details carefully through.

**SPECIAL in a nutshell**

- no modifications allowed
- in case on cancellation, no refund

Booking Reference / Ticket Number Agency / Company : Toimisto Gatehouse-matkat | FLTOIPAAG | EN

Route and Passengers Sailings and Fares 3 Booking Summary

Booking **Passengers** Click on the button Passengers and add all obligatory passenger details.

### Travel Summary

Helsinki, Vuosaari → Travemünde, Skandinavienkai Change

Departure Date / Time: 08-12-21 16:15 | Ship: Finnmaid | Flexibility Level: SPECIAL

Qty	Product	Unit Price	Dues	Discount	Price
2	Adult	€ 266.66		€ -106.66	€ 160.00
1	Child 6-12 yrs	€ 33.33		€ -13.33	€ 20.00
1	Junior 13-17 yrs	€ 66.67		€ -26.67	€ 40.00
1	Vehicle	€ 138.33		€ -55.33	€ 83.00
					Subtotal: € 303.00

Travemünde, Skandinavienkai → Helsinki, Vuosaari Change

Departure Date / Time: 15-12-21 03:00 | Ship: Finnstar | Flexibility Level: SPECIAL

Qty	Product	Unit Price	Dues	Discount	Price
2	Adult	€ 213.32		€ -85.32	€ 128.00
1	Child 6-12 yrs	€ 26.66		€ -10.66	€ 16.00
1	Junior 13-17 yrs	€ 53.33		€ -21.33	€ 32.00
1	Vehicle	€ 110.66		€ -44.26	€ 66.40
					Subtotal: € 242.40

### Products and Services

A 94% | C 100% | I 99%

**Passengers and Pets** | Seats | Berths

Vehicles | Onboard Services | Cabins

Route 1 | Route 2 | **All**

Adult(415) - A +

Child (6-12 yrs)(415) - C +

Junior (13-17 yrs)(415) - J +

Infant (0-5 yrs)(415) - I +

### Summary

Ext. Customer Id

### Offer Codes and Agreements

Offer Code | Validation Code

Loyalty Program | Membership Number

### Price

Total Amount: € 545.40

To Pay: € 545.40

✓ Confirm ⊗ Preview Fees Back Reset

- Add all obligatory passenger details on the Passenger view
- Confirm booking

Booking Reference / Ticket Number Agency / Company : Toimisto Gatehouse-matkat FLTOIPAAG EN

Route and Passengers Sailings and Fares 3 Booking Summary

Booking **Passengers**  Obligatory passenger information

**Passengers1**

<b>BH</b>	First Name	Surname	Date of Birth 7/12/2003	Gender	Help	Countr...	Mobile Nu...	Email	
<b>D</b>	Req. Number TBD	Document Ty...	Document Number	Document Nationality FINLAND	Cabin	Seat	Berth	Onboard Service	

**Passengers2**

**Passengers3**

<b>BH</b>	First Name	Surname	Date of Birth 7/12/2003	Gender	Help	Countr...	Mobile Nu...	Email	
<b>D</b>	Reg. Nu...	Document Ty...	Document Number	Document Nationality FINLAND	Cabin	Seat	Berth	Onboard Service	

**Passengers4**

<b>BH</b>	First Name	Surname	Date of Birth 7/12/2015	Gender	Help	Countr...	Mobile Nu...	Email	
<b>D</b>	Reg. Nu...	Document Ty...	Document Number	Document Nationality FINLAND	Cabin	Seat	Berth	Onboard Service	

**Passengers5**

<b>BH</b>	First Name	Surname	Date of Birth 7/12/2008	Gender	Help	Countr...	Mobile Nu...	Email	
<b>D</b>	Reg. Nu...	Document Ty...	Document Number	Document Nationality FINLAND	Cabin	Seat	Berth	Onboard Service	

**Copy Passenger Details**

**Passengers2**

When you click on the button BH above, passenger details are copied to the booking holder details.

Booking Holder Information

First Name	Surname	Country ...	Mobile Number	SOS Prefix	SOS Number	Email	Gender	Document Nationality	Address
Zip Co...	Town	Country							

N.B. Finnlines sends only urgent travel-related information to passengers' mobile phone numbers or email address.

## Booking Confirmed

Booking successfully created!

Booking Reference	F210094565
Email	<input type="text" value="Email"/>
Language	Language ENGLISH

Do not enter passenger's email address to the field Email on the Booking Confirmed view, if you do not want to send Finnlines booking confirmation directly to the customer.

Ticket

After clicking on the button, you will automatically return to the first page Route and Passengers.

By clicking on the magnifier in the left menu, you can search for the booking e.g. with the passenger's name.

### Products and Services

A 99% C 100% I 100%

Passengers and Pets Seats Berths  
**Vehicles** Onboard Services Cabins

Route 1 Route 2 **All**

Bicycle(300) - BCY +

Select Make Select Model

Type	Length	Height	Weight	Width
CAR	6.0	2.10	2000.0	2.0

Make Model **Req. Number** 🗑️

TBD TBD **OHO321**

+ Add

✓ Buy/Modify ⊗ Preview Fees

Change vehicle's register number on existing booking. Search the booking and change the register number in Vehicles menu. Save the change by clicking Buy/Modify. Register number will be automatically changed also on Passengers view. This modification can be done free of charge for special and standard priced bookings.