## NordöLink, Malmö-Travemünde-Malmö

# Reefer and heated units on route Malmö-Travemünde

We would like to remind you about practical matters regarding the handling of reefer and heated units on Malmö-Travemünde-Malmö route.

#### **Trailers**

For trailers both plugging and unplugging of electricity is done by the vessel's crew. Please note that the Carrier is not checking the temperatures of the units and we do not accept any liability for the consequences of malfunctioning or wrong temperature of the units.

## **Accompanied units**

The driver must check the temperatures before the unit is plugged into the vessel's electrical network.

The lorry driver will be given a connection cable by the vessel's crew and it is the duty of the driver to connect the electricity. The driver will be provided a possibility to inspect the unit once during the sea voyage. Please ask the vessel's crew for details.

### General

Please note that all reefer and heated units are generally disconnected from the vessel's electrical network by the crew approximately 20 minutes before the vessel's arrival to the discharging port.

The carrier has the right to refuse shipping a unit due to incomplete/incorrect information or defective unit. The customer is required to ensure that the unit is in order and can be connected to the vessel's electrical network.

For more information, contact your Customer Service contacts at NordöLink:

Freight bookings and customer service booking@nordoe-link.com +46 40176800

